Fix the Medicaid Eligibility & Redetermination System!

1 in every 4 Illinoisans Relies on Medicaid

Illinois' Medicaid Eligibility and Redetermination System Needs Your Help!

➔ People applying for Medicaid routinely have to wait months to find out if they have been approved, delaying access to medication, preventative care, and other treatment.
➔ Up to half of all those on Medicaid lose coverage each year despite still being eligible due to procedural issues like lost mail and system glitches.
➔ This situation causes harmful gaps in coverage that prevent eligible Illinoisans from getting the care they deserve and depend on to stay healthy.

Il Legislators: Implement Solutions That Work! Solve This Crisis in the Medicaid Omnibus Bill!

➔ Make Medicaid redeterminations simpler and less burdensome:
   ◆ Maximize the redeterminations that are completed using an automated process that eliminates unnecessary paperwork and minimizes the need for beneficiary action (also known as ex parte redeterminations).
   ◆ Coordinate Medicaid with SNAP and other public benefits so that Medicaid eligibility is determined whenever other public benefits are reviewed.
   ◆ Establish a clear benchmark that Illinois should complete a majority of its Medicaid redeterminations using an ex parte process.

➔ Increase transparency and accountability:
   ◆ Provide quarterly reports on Medicaid application processing and backlogs, ex parte redeterminations, and eligibility system challenges.
   ◆ Assess trends in enrollment and provide recommendations for improvement.
   ◆ Set specific timelines for the Department to achieve each policy reform.

➔ Develop a real-time eligibility determination system:
   ◆ Increase real-time Medicaid eligibility determinations to reduce application backlogs and provide timely access to health care.

➔ Promote electronic communications and document submission:
   ◆ Improve access to the electronic Manage My Case benefits management portals for consumers and providers.

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